



JABRA BUSINESS SOLUTIONS PORTFOLIO 2013

HIGH PERFORMANCE, HANDS-FREE COMMUNICATION

Jabra[®]
YOU'RE ON

DESIGNED FOR DIFFERENT NEEDS CHOOSE THE RIGHT SOLUTION

When you're looking for the perfect headset, consider the following points.

WHERE ARE YOU WORKING?



AT AN OFFICE DESK

You spend most of your time in the office, at the desk and on the phone.



AROUND THE OFFICE

You spend more time in the office than on the road but you need freedom in the office to perform.



ON THE ROAD

You spend more time on the move and you need to be able to work from anywhere.

WHAT DO YOU WANT TO CONNECT TO?

You'll need to consider your connectivity needs to make sure your headset solution is compatible with your phone system. You can always contact a Jabra reseller if you need more advice.



TRADITIONAL DESKPHONE



SOFTPHONE/PC VIA USB



MOBILE/SMARTPHONE



TABLET



MULTIPLE DEVICES

HOW NOISY IS YOUR WORK ENVIRONMENT?

Whether it's a little chatter in the background or a colleague sitting right beside you, the right speakers help you get the most out of your calls, while the right microphone delivers quality audio to the person on the other end of the call.



LOW NOISE

Omni-directional microphones (SoundTube), pick up sound from any direction and block ambient and surrounding noise. Fine for the traditional, low-noise office.



AVERAGE NOISE

Noise-cancelling microphones and a mono speaker reduce unwanted background noise while ensuring you're still aware of your surroundings. Great for use in noisier, open office environments.



HIGH NOISE

Noise/ultra noise-cancelling microphones combined with duo speakers filter aggressive noise and can block the sound of someone sitting right beside you. Perfect for very noisy, distracting environments.

WIRELESS OR CORDED?



WIRELESS HEADSET SOLUTIONS

Great if you want to move away from the desk or just want a streamlined, wireless headset design.



CORDED HEADSET SOLUTIONS

Perfect if you only work at your desk and you want the best possible audio quality in one or both ears.

QUALITY AS STANDARD JABRA HEADSET TECHNOLOGY

A quick explanation to the technology featured in Jabra headsets

UC Plug-and-Play

Intuitive call control and seamless connection to all leading UC applications and softphones. Easy to set up and easy to use.

Secure Wireless Calls

All wireless office headsets digitally encrypt the signal between headset and base unit for guaranteed confidentiality.

High Durability

Reliable and built to last. Every headset is subject to extensive testing; everything from cable flexing to continuous boom-arm rotations to acoustic tests.

Remote Call Control (RCC)

RCC gives you call control with your wireless headset from your deskphone, using either an Electronic Hook Switch (EHS) cable or a mechanical handset lifter (Jabra GN1000).

Optimised for Unified Communications applications

Jabra produce a portfolio of devices specifically for use with VoIP or Unified Communications applications, including optimised versions for Microsoft® and Cisco™.

DECT vs. Bluetooth® Technology

DECT – best possible range, density performance and talk-time.
Bluetooth – when 100% mobility is needed.

AUDIO QUALITY

Clear Sound

Clear sound is vital for call efficiency, accuracy and providing superior service. Digital Signal Processing, (DSP), technology filters distracting background noise to reduce call handling times.

HD Voice

Enjoy high-definition wideband sound with HD Voice and experience crystal clear communication.

NOISE-CANCELLATION

Noise Blackout™

Jabra Noise Blackout technology eliminates disturbing background noise such as traffic, the weather or surrounding conversations to enhance your voice.

Noise-Cancellation

Noise-cancelling microphones filter out background noise, making them ideal for use in noisier, open office environments.

Wind Noise Protection

Wind Noise Protection provides clear conversations in open air environments without any weather interference.

HEARING PROTECTION

PeakStop™

All Jabra headsets feature Peakstop technology, which removes potentially harmful loud sounds before they are heard, to protect hearing.

SafeTone™

SafeTone technology cuts off sudden loud noises and maintains a safe average sound level throughout the day to ensure EU Control of Noise at Work compliance.

COMFORT

Different Wearing Styles

Most Jabra headsets have a choice of up to three different wearing styles* for the most comfortable and customisable fit.

Mono or Duo Speakers

Choose between a Mono (one) or Duo (two) speaker headset*, depending on your work environment or your personal preference.

* Depending on variant

PERFECTION IN PARTNERSHIP STRATEGIC ALLIANCES

Jabra has established strategic alliances with key players in deskphone solutions and UC applications. This lets us develop and co-develop compatible and integrated devices and continue to provide outstanding solutions with an unrivalled user experience in the headset industry.





WIRELESS HEADSETS WORK THE WAY YOU WANT – WHERE YOU WANT

SIMPLE, PROFESSIONAL, AFFORDABLE JABRA PRO™ 900 SERIES

The lightweight wireless headset series, for use with either deskphones or UC platforms

- Deskphone (Jabra PRO™ 920) or softphone/UC platform (Jabra PRO™ 930) options available¹
- Lightweight, simple and intuitive design
- Superior sound with HD Voice¹ to ensure clarity of conversations
- Noise-cancelling microphone technology filters out background noise for clearer calls and less repetition
- Superior hearing protection with Jabra SafeTone™, to provide safety when on calls and comply with Control of Noise at Work
- Up to 120m of wireless freedom allows for productivity when on calls
- Up to 8 hours talk-time for all-day use
- Fast charge: 50% charge in 50 minutes
- On-device call control and volume levels for ease of use when away from the base unit
- Choice of wearing styles: earhook available as an accessory for comfort and personalisation



At office desk



Around the office

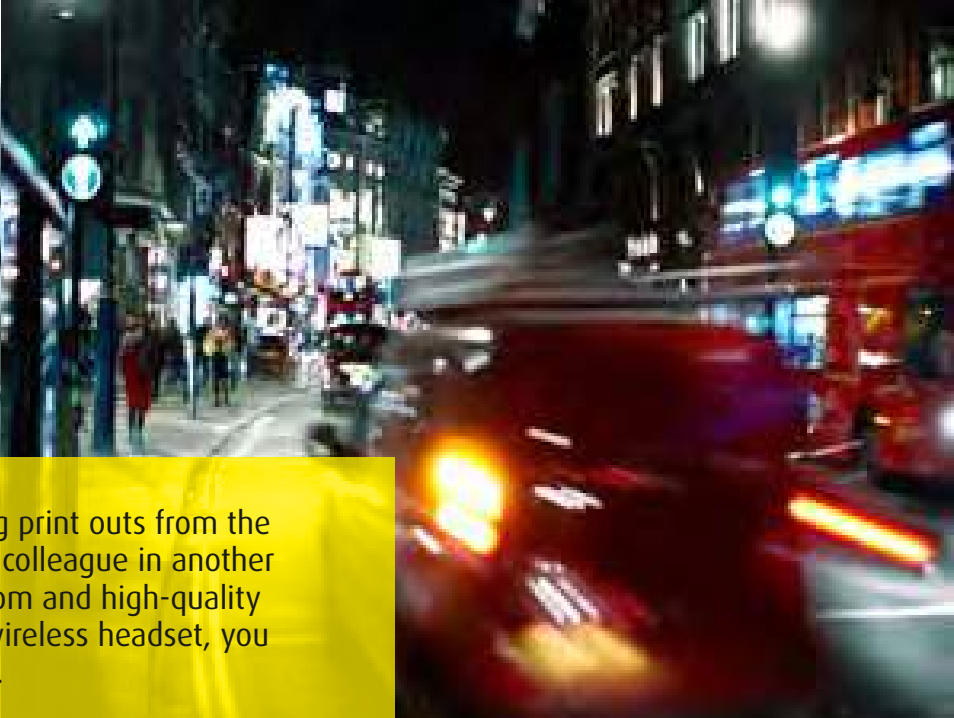


Works with:
Deskphone or softphone

The Jabra PRO™ 900 series is the professional entry-level headset range offering all the essential features of a wireless headset with simple, intuitive design at an attractive price. Choose from the Jabra PRO™ 920 for deskphone usage or the Jabra PRO™ 930 for Unified Communications.

Jabra PRO™ 920 Certified for deskphones
Jabra PRO™ 930 Certified for leading UC platforms (softphones)

¹ Variant dependent



It doesn't matter if you are grabbing print outs from the other side of the office or visiting a colleague in another department. With hands-free freedom and high-quality audio featured within every Jabra wireless headset, you no longer have to miss a single call.

THE ONLY HEADSET YOU'LL EVER NEED JABRA MOTION UC

Jabra MOTION UC features the latest headset technology for unrivalled Unified Communications performance – in or out of the office

- Connect to a softphone, tablet or mobile phone
- Superior sound with HD Voice to ensure clarity of conversations
- Noise-cancelling microphone technology filters out background noise for clearer calls and less repetition
- Superior hearing protection with Jabra SafeTone™, to provide safety when on calls and comply with Control of Noise at Work
- Wind noise protection for clear calls outdoors
- Up to 100m of wireless freedom allows for productivity when on calls
- Up to 7 hours talk-time and 15 days standby
- Height adjustable and rotatable speaker house for custom fit and comfort
- Power Save mode saves battery when not in use to avoid constant charging
- Stream music, podcasts and GPS directions with A2DP
- Choose between soft travel pouch variant, (Jabra MOTION UC) or hard case variant, (Jabra MOTION UC+), which converts to desk charging dock



YOU CAN CHOOSE BETWEEN A VARIANT WITH THE TRAVEL AND CHARGE KIT OR A SIMPLE AND PORTABLE STORAGE POUCH.



Around the office



On the road



Softphone, tablet and mobile phone

Works with:

Jabra MOTION UC is one of the first headsets with Near Field Communications (NFC) and delivers 10 times the wireless freedom of similar headsets on the market. The built-in motion sensor gives you an intuitive headset that automatically adjusts speaker sound to your surroundings and answers a call when you pick it up.

UNIFIED COMMUNICATIONS COMMUNICATE THE EASY WAY

Unified Communications (UC) solutions enhance productivity and reduce IT, telephony and travel costs.

UC integrates telephony, conferencing, email and instant messaging in a single shared user interface. A presence indicator provides real-time availability updates to colleagues.

An optimised headset provides seamless integration with leading UC and VoIP platforms as well as optimal audio quality.



DESIGNED FOR UC DEPLOYMENTS JABRA UC VOICE™ 550

A corded headset with comfort and functional design built-in. Easy-to-use, intuitive controls and a choice of Mono or Duo speakers make this headset ideal for light to medium use and high quality calls. The Jabra UC VOICE™ 550 is the cost-effective, quality solution for large-scale deployments.

- Connects to a softphone for UC and VoIP calls
- Plug-and-play USB connectivity
- Superior sound with HD Voice to ensure clarity of conversations
- Noise-cancelling microphone filters unwanted background noise for clearer calls and less repetition
- Jabra PeakStop™ protects hearing from sudden sound spikes to provide safety on calls
- Fast user adoption driven by ease of use due to inline call-control unit attached to the cord
- Padded headband provides user comfort and allows for all day-wear



At office desk

Works with:



Softphone

The Jabra UC VOICE™ 550 is designed to ensure straightforward and smart integration with your UC solution.

SPEAKERPHONES THE FREEDOM TO SPEAK

Don't let a lack of conference rooms stop you joining the conversation – connect with a speakerphone. Quick connectivity, conferencing capabilities and portability make the Jabra SPEAK™ Series the perfect choice of speakerphone wherever you are.

CONFERENCES ANYTIME, ANYWHERE JABRA SPEAK™ SERIES

A compact speakerphone series for wireless conference calls anytime, anywhere on your PC, tablet or smartphone

- Connects to a softphone, smartphone, tablet or headset¹
- Also connects wirelessly to tablets and smartphones via Bluetooth®¹
- Ideal for one-to-one and small-group conference calls
- Superior sound with HD Voice to ensure clarity of conversations
- 360° microphone picks up sound anywhere within the room
- Up to 100m of wireless freedom allows for productivity when on calls¹
- Slim and compact design with a travel case included, for portability when on the move
- User-friendly call controls for ease of use
- Just add a headset for private calls, if required
- Up to 15 hours talk-time¹ to ensure no conference call is missed
- Plug-and-play USB connectivity, no drivers to install



At office desk



Around the office



On the road



Softphone, tablet, smartphone and headset

Works with:

The Jabra SPEAK™ Series takes audio conferencing to a new level, turning any room into a conference room. You can join the conversation anytime and anywhere. With a slim, compact design, outstanding sound quality and plug-and-play functionality to all your devices – just connect and dial-in.

¹ Variant dependent

AVAILABLE Q1 2013

Jabra SPEAK Series	Jabra SPEAK™ 410	Jabra SPEAK™ 510	Jabra SPEAK™ 510+
Connectivity	Softphone Headset	Softphone Headset Tablet Smartphone	Softphone Headset Tablet Smartphone
USB connection to PC	•	•	•
Wireless Bluetooth connection to tablet and smartphone	-	•	•
Wireless Bluetooth connection to PC	-	-	•
Nano-sized Bluetooth USB adaptor included ²	-	-	•

² Jabra LINK™ 360

CORDED HEADSETS HANDS-FREE. WORRY-FREE.

THE ULTIMATE HEADSET JABRA BIZ™ 2400 SERIES

A professional corded headset series with best-in-class quality, comfortable fit and durable design

- Connects to a deskphone, softphone or mobile phone¹
- Connects to a mobile phone via Bluetooth®¹
- Great comfort for all day use
- Surgical steel parts and a Kevlar-reinforced cord provide maximum strength
- Superior sound with HD Voice and neodymium speakers to ensure clarity of conversations
- Noise-cancelling microphone technology filters out background noise for clearer calls and less repetition
- 360° boom-arm rotation for enhanced durability is made possible by gold contacts that also deliver optimal sound quality
- Superior hearing protection with Jabra SafeTone™, to provide safety when on calls and comply with Control of Noise at Work
- Choice of Mono or Duo speaker options to suit your working environment and job role
- Choice of 3 wearing styles for the perfect fit and all-day comfort¹
- Extended 3 years warranty to protect the investment



At office desk

Works with:



Deskphone, softphone and mobile phone

The Jabra BIZ™ 2400 series is the highest quality corded headset available. Powerful audio and noise-cancelling technology creates a professional work environment, while a choice of three wearing styles keeps it comfortable all day¹. Choose the right model for your needs and connect the way you want, when you want.

USB connects directly with your PC – no cable needed.

QD (Quick Disconnect) connects to your PC, mobile and deskphone through individual cables.

Bluetooth connects with your mobile phone when paired

¹ Variant dependent



When you're at the desk, a corded headset delivers unbeatable performance and durability. The optimal solution for your work environment means you're comfortable and productive from the second you sit down.

COMFORT THAT'S TOUGH JABRA GN2000 SERIES

A cost-effective corded headset series built for professional use within contact centres

- Connects to a deskphone or softphone ¹
- Robust design featuring high quality materials for day-after-day durability that protects the investment
- Superior sound with HD Voice to ensure clarity of conversations
- Noise-cancelling microphone technology filters out background noise for clearer calls and less repetition
- Jabra PeakStop™ protects hearing from sudden sound spikes to provide safety on calls
- Choice of Mono or Duo speaker options to suit your working environment and job role
- King-size ear cushions provide increased incoming sound and all-day wearing comfort



At office desk

Works with:



Deskphone and softphone

The Jabra GN2000 Series is the ideal solution for contact centre or office environments. Built to last with durable materials ensures cost-effectiveness on your investment and no negative impact on your productivity.

USB connects directly with your PC – no cable needed.

QD (Quick Disconnect) connects to your deskphone and PC through individual cables.

¹ Variant dependent

AUDIO PROCESSORS AMPLIFY YOUR VOICE

A range of audio processors that enhance sound quality and enable easy call management with a Jabra corded headset.

BOOST PRODUCTIVITY AND PROTECT HEARING JABRA LINK™ 850

Digital audio processor packed full of functionality

- Works with both deskphones and softphones to protect the telephony investment
- Adds safety to your headset, with line quieting and tone control equaliser
- Noise-cancelling technology filters out background noise for clearer calls and less repetition
- Supervisor port for training and call monitoring, to maintain excellent customer service levels
- Easy connectivity and power through USB
- Jabra PeakStop™ protects hearing from sudden sound spikes to provide safety on calls
- Compliant with EU Control of Noise at Work directive to provide safety on calls
- Intuitive and simple to use via easy button functionality
- Small footprint device, requiring minimal space on desks



SIMPLE CONNECTIVITY. GREATER CONVENIENCE JABRA GN1200 SERIES

Connect your deskphone to any Jabra QD headset

- Works with virtually all deskphones
- Connects to all Jabra corded Quick Disconnect (QD) headsets to provide hands-free productivity
- Provides microphone amplification to boost transmit levels for clear call clarity¹
- Compliant with EU Control of Noise at Work directive to provide safety on calls¹
- Simple slide adjustment in the inline box for easy set-up
- Choice of straight or coiled cord, to fit individual requirement



¹ Available variants: GN1200 (fits majority of phones), GN1216 (works with Avaya 9600 & 1600 series phones) and GN1221 (Control of Noise at Work compliant variant)



PRODUCT SELECTOR

This is a selection of the Jabra range and a snapshot of the features and technology included. For all the details on any specific requirements you might have please contact your sales representative.

- YES¹
- optional

	Wireless headsets			Corded headsets				Speaker-phones			
	Jabra PRO™ 930	Jabra PRO™ 920	Jabra MOTION UC	Jabra BIZ™ 2400 QD	Jabra BIZ™ 2400 USB	Jabra GN2000 QD	Jabra GN2000 USB	Jabra UC VOICE™ 550	Jabra SPEAK™ 510+	Jabra SPEAK™ 510	Jabra SPEAK™ 410
Connectivity											
Deskphone ²				●		●					
Softphone	●		●	○	●	○	●	●	●	●	●
Mobile phone			●	○	●				●	●	
Multi device connectivity ³			●		●						
Recommended usage											
At office desk	●	●	●	●	●	●	●	●			●
Around the office	●	●	●						●	●	●
On the road			●						●	●	
Work environment											
High noise				●	●	●	●	●			
Average noise	●	●	●	●	●	●	●	●			
Low noise	●	●	●	●	●	●	●	●	●	●	●
Audio											
HD Voice	●	○	●	○	●	○	●	●	●	●	●
Hi-Fi sound					●						
Hi-Fi audio streaming (A2DP)			●		●				●	●	
Noise-cancellation											
Noise Blackout™ (2 microphones)			●								
Ultra noise-cancelling microphone				●							
Noise-cancelling microphone	●	●		●	●	●	●	●			
Omni-directional microphone (SoundTube)				●		●			●	●	●
Hearing Protection											
Jabra PeakStop™	●	●	●	●	●	●	●	●			
Jabra SafeTone™ (Control of Noise at Work ⁴)	●	●	●		●						
Speakers											
Mono (sound in one ear)	●	●	●	●	●	●	●	●			
Duo (sound in both ears)				●	●	●	●	●			
Wearing styles											
Headband	●	●		●	●	●	●	●			
Earhook	○	○		●	●						
Neckband	○	○		●	●						
Wireless range											
120m wireless range (DECT)	●	●									
100m wireless range (BLUETOOTH®)			●						●	●	
10m wireless range (BLUETOOTH®)					●						
Other											
Wireless secure calls via encrypted signals	●	●	●		●				●	●	
Talk-time (hours) up to	8	8	7						15	15	
Available in variant optimized for Microsoft®	●		●		●		●	●	●	●	●
Remote Call Control (EHS) for deskphones		●									
Supervisor function	●	●									
Jabra Connect (Android/iOS app)			●								
Online headset and software updates (PC)	●	●	●		●		●	●	●	●	●
Online software updates (Mac)	●				●		●	●	●	●	●

¹ Variant dependent

² All QD headsets require a connection cable (Jabra LINK™ 180, Jabra LINK™ 220 or Jabra LINK™ 280), though marked with "X"

³ Connects up to two devices at the same time

⁴ Noise at Work compliance with EU Control of Noise at Work (Directive 2003/10/EC)



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