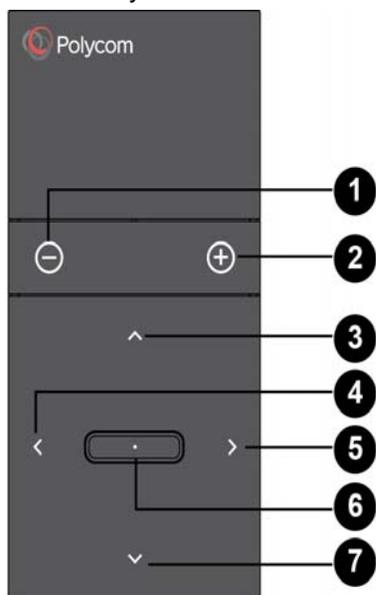


Polycom® EagleEye™ IV USB Camera Quick Tips

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The Polycom® EagleEye™ IV USB Camera is a USB motorized pan-tilt-zoom (MPTZ) camera for use with Skype Room Systems (Polycom® MSR Series) docks and with Polycom Trio™ 8800.

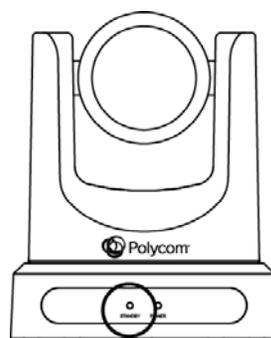


Parts of the Remote Control

Number	Description
1	Zoom camera out
2	Zoom camera in
3	Pan / tilt the camera using the up button
4	Pan / tilt the camera using the left button
5	Pan / tilt the camera using the right button

Parts of the Remote Control

Number	Description
6	Press Select button to set the camera position
7	Pan / tilt the camera using the down button



Indicator Lights

Indicator	Description
	Sending video
	Sleep
	Boot
	Blinking amber lights indicate the firmware upgrade is in progress
	Blinking green lights indicate the camera Home position is set

Wake the EagleEye IV USB Camera

You can wake the EagleEye IV USB Camera in the following ways:

- Press any button on the remote.
- Send the video content.
- Place a call.

Set Camera Home Position

- » Press and hold the **Select** button for 5 seconds until the LED light blinks green.

Move Camera to Home Position

- » Press the **Select** button.

Zoom In or Out

- Press  to zoom in.
- Press  to zoom out.

Pan or Tilt

- » Press the left, right, up, and down navigation buttons to pan or tilt the camera.

Update Polycom EagleEye IV USB Camera Software

To update your Polycom EagleEye IV USB camera, use a USB drive with at least 64MB of available space. Make sure the file system is in FAT32 format. Do not remove the USB drive during the software update process.



EagleEye IV USB camera software can be updated automatically by Polycom Trio 8800 Visual+(Trio version 5.7.1).

- 1 Download the latest software image of Polycom EagleEye IV USB Camera from the [Polycom support site](#).
- 2 Copy the Polycom EagleEye IV USB Camera image (polycom-IV USB Cam-x.x.x-xxx.tar.gz) into the USB root directory.
- 3 Unplug the USB cable connected to Polycom Visual+ system if any.
- 4 Plug in the EagleEye IV USB Camera power cable to power on and boot up.
- 5 Plug the USB drive to the EagleEye IV USB Camera.
- 6 The update starts and the LED blinks amber. The system automatically reboots when the image update is complete. The camera tilts up and then down during the reboot.
- 7 Remove the USB drive.

Recover Polycom EagleEye IV USB Camera Software

If the software upgrade fails or is interrupted, you can recover the Polycom EagleEye IV USB Camera software with Camera Recovery Tool. Use a USB drive with at least 64MB of available space. Make sure the file system is in FAT32 format.

- 1 Download the Polycom EagleEye IV USB Camera Recovery Tool to the computer from the [Polycom support site](#).
- 2 Plug the USB drive to the computer and open the Polycom EagleEye IV USB Camera Recovery Tool.
Make sure that the camera is connected to the computer.
- 3 Click **Start Recovery** and select the appropriate USB drive to save the recovery file.
- 4 Click **Next**.
The data in the USB drive is erased when you select the **Format** check box.
- 5 Click **Yes** to create the recovery file in the USB drive.
The Recovery Tool recovers the Polycom EagleEye IV USB camera default USB, FPGA recovery packages.
- 6 Unplug the power cable to power off the EagleEye IV USB Camera.
- 7 Plug the USB drive to the EagleEye IV USB Camera.
- 8 Plug in the power cable to power on the EagleEye IV USB Camera and start the upgrade from the created SOC recovery file in the USB drive.



EagleEye IV USB Camera Recovery Tool is supported on Windows® operating system only. This tool is not compatible with macOS®.

More Information

For more information about setting up and using the system, refer to support.polycom.com.